

SECURITY CHARGE AT THE PAPAKURA STATION PARK AND RIDE

Questions and answers

The Park and Ride car park beside the Papakura Rail Station in Ron Keat Drive is managed by Papakura District Council, which also provides the security service at that car park.

A \$2.00 security charge is now payable by all motorists who park their cars at the Papakura Park and Ride car park. The charge is a flat per-day fee to cover the cost of providing security at the car park.

Q: Why is security provided?

A: The Council agreed to provide security in response to clear community support for a physical presence. A security officer was first introduced at the Park and Ride as a temporary measure until the installation of CCTV cameras. Monitored CCTV is now operating at the rail station itself. However, users of the park and ride expressed support for the service through the annual plan and later through Council surveys of car park users.

Q: Why was the decision made to introduce charging?

A: The charge has been introduced to recover the cost of providing security services without discouraging use of the Park and Ride to support rail and bus use.

Before the charge was introduced the cost of providing security at the Park and Ride was borne by Papakura District ratepayers. However, the Park and Ride is used by both residents of the District and by those who live outside of the District.

A survey in September 2008 found that 26 per cent of users were from outside the District. A further survey in August 2009 found that 35 per cent of users are from outside the District.

Charging for the security service means the users of that service are now the ones who pay for it.

Q: How was the decision made to charge for security at the Park and Ride?

A: The decision to charge was considered and resolved by the Council as part of the *Progress Papakura*, our 2009-2019 Long Term Community Council Plan. Public consultation took place during the drafting of *Progress Papakura*.

Q. When do I have to pay?

A: You pay on arrival. You must pay if you park in the car park anytime between 7.00 am and 7.00 pm on a weekday (not public holidays). The \$2.00 charge applies even if you arrive before 7.00 am or after 6.00 pm.

Q. What is a flat rate?

A: A flat rate means you pay the same amount no matter how long you park for - whether it is one hour or all day.

Do I have to pay if I am just dropping someone off?

A: The charge applies if you are parking.

Q. How can I pay for my ticket?

A: Three parking meters are located within the Park and Ride. You can pay by cash, direct debit, credit card, or text-a-park from a Vodafone mobile phone. The ticket you receive must be clearly displayed on the dash of your car.

Q. Can I get a weekly or monthly ticket?

A: Council is unable to provide a week or month parking pass as this would require a guarantee of a space to anyone who purchased a ticket. This is not possible.

Q: Why is there not a combined parking and train ticket?

Unfortunately the train service is the responsibility of ARTA and their providers while the Park and Ride and the provision of security at the Park and Ride is the responsibility of the Council.

(continued overleaf)

Questions and answers (continued)

Q: What will the revenue collected be used for?

A: The charge has been introduced specifically to cover the cost of the provision of security at the Park and Ride. While the Park and Ride is actively monitored by CCTV the community has repeatedly stressed the value of having a security guard at the station.

Q: Will the Park and Ride security charge be enforced?

A: Yes. The Papakura District Council parking wardens will enforce the Park and Ride and will issue a ticket to anyone who has not paid for (and displayed) a ticket for that day.

Q: What was done to advise users of the introduction of the charge?

A: Advertisements were placed in the Papakura Courier and the Franklin Life. A media release was also given to both papers. Flyers were left under the windscreens of cars at the Park and Ride. Users were advised by the security officer at the Park and Ride. Flyers and posters were provided at the Council reception, the library and the Aquatic Centre. An article was also included in Heartbeat, the monthly newsletter which is distributed to all businesses. The same information is also held on the Council web site, www.papakura.govt.nz

Q: Where can I park all day for free?

A: There are more than three hundred free all-day car park spaces provided by the Papakura District Council within the town centre. The Davis Car Park (off Coles Crescent), ground floor of Accent Point Car Park (East Street) and the car park on the top of the Farmers Building

(off O'Shannessey Street). Security is also provided at the Farmers Building.

The parking map below sets out the location of the main parking areas in the town centre.

Additional copies of the map are available from businesses in the town centre.

**Any further questions?
Call 09 295 1300 or email
nmochrie@papakura.govt.nz**

papakura town centre
the heart of the district

Papakura Town Centre Off Street Public Parking October 2009

- FREE PARKING** unless specified
- 1 Davis Car park
 - 2 O'Shannessey Street Car park (180 min)
 - 3 Farmers O'Shannessey Street Car park (Rooftop level) **PATROLLED**
 - 4 East Street Car parks (8 x 180 min and 13 all day spaces)
 - 5 Averill Street Car park (180 min)
 - 6 Accent Point Car park, East Street (180 min level 1, Ground floor all day)
 - 7 Ron Keat Drive Park & Ride Car park **PATROLLED** (\$2.00 per day)
 - 8 Railway Street West Park & Ride Car park
 - 9 Wood Street Car park (180 min)
- All day unless specified
 - All carparks have mobility parking spaces
 - Vehicle entrances: →
 - Pedestrian Access: 

